CORRIGENDUM – 1

RFP Reference No.- 02/ BSSS/ ISA/2026-27, Dated 22/9/2026

Sl.No	Event Description	As published in RFP	Updated in RFP
1.	Eligibility and Technical Criteria for Bidders & Bid Security Vol-I, Page-14, Clause – 3 (3.3.2)	The Bidder should be registered with the IRDAI for carrying on TPA business in consecutive financial year 2022-23, FY 2023-24 & FY 2024-25 Self-attested copies of valid registration certificate granted by the IRDAI for carrying on TPA business in India in consecutive financial year 2022-23, FY 2023-24 & FY 2024-25.	The Bidder should be registered with the IRDAI for carrying on TPA business in consecutive financial year 2023-24, FY 2024-25 & FY 2025-26 Self-attested copies of valid registration certificate granted by the IRDAI for carrying on TPA business in India in consecutive financial year 2023-24, FY 2024-25 & FY 2025-26.
2.	Eligibility and Technical Criteria for Bidders & Bid Security Vol-I, Page-14, Clause – 3 (3.3.3)	The Bidder should have Average Annual Turnover of Rs.100 Crores from the Health Insurance/Assurance business during the financial years – FY 2022-23, 2023-24 & FY 2024-25 Self-attested copies of the below documents for the FY 2022-23, FY 2023-24 & FY 2024-25: 1. Audited Balance Sheets 2. Profit and Loss Statement 3. Auditors' Report Turnover certificate issued by the Chartered Accountant (must be mentioned Membership no., UDIN no. & Date) certifying the turnover related to	The Bidder should have Average Annual Turnover of Rs.100 Crores from the Health Insurance/Assurance business during the financial years – FY 2023-24, 2024-25 & FY 2025-26 Self-attested copies of the below documents for the FY 2023-24, FY 2024-25 & FY 2025-26: 1. Audited Balance Sheets 2. Profit and Loss Statement 3. Auditors' Report Turnover certificate issued by the Chartered Accountant (must be mentioned Membership no., UDIN no. & Date) certifying the turnover related to

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		Health Insurance/Assurance business of respective years for which bidder is submitting the turnover.	Health Insurance/Assurance business of respective years for which bidder is submitting the turnover.
3.	Eligibility and Technical Criteria for Bidders & Bid Security Vol-I, Page-14, Clause – 3 (3.3.4)	The bidder should have experience of handling at least 5,00,000 health claims during each of the financial years – FY 2022-23, 2023-24 & FY 2024-25. Certificate from the Chartered Accountant (must be mentioned Membership No., UDIN No. and Date) certifying that the bidder has experience of handling at least 5,00,000 health claims each of the financial years- FY 2022-23, 2023-24 & FY 2024-25.	The bidder should have experience of handling at least 5,00,000 health claims during each of the financial years – FY 2023-24, FY2024-25 & FY 2025-26. Certificate from the Chartered Accountant (must be mentioned Membership No., UDIN No. and Date) certifying that the bidder has experience of handling at least 5,00,000 health claims each of the financial years- FY 2023-24, FY2024-25 & FY 2025-26.
4.	Eligibility and Technical Criteria for Bidders & Bid Security Vol-I, Page-14, Clause – 3 (3.3.5)	The bidder should have experience in processing medical claims of not less than Rs. 200 Crores during each of these financial years – FY 2022-23, 2023-24 & FY 2024-25 Certificate from their Statutory Auditor/ Chartered Accountant (must be mentioned Membership No., UDIN No. and Date) certifying that the bidder has experience in processing medical claims not less than Rs.200 Crores during each of these financial years- FY 2022-23, 2023-24 & FY 2024-25.	The bidder should have experience in processing medical claims of not less than Rs. 200 Crores during each of these financial years – FY 2023-24, 2024-25 & FY 2025-26 Certificate from their Statutory Auditor/ Chartered Accountant (must be mentioned Membership No., UDIN No. and Date) certifying that the bidder has experience in processing medical claims not less than Rs.200 Crores during each of these financial years- FY 2023-24, 2024-25 & FY 2025-26
5.	Eligibility and Technical Criteria for Bidders & Bid Security Vol-I, Page-15, Clause – 3 (3.3.7)	The Bidder should have work experience with the government in Health Insurance/ Assurance business during the last three financial years- FY 2022-23, FY 2023-24 & FY 2024-25. Self-attested copy of 'Experience Certificate' along with 'Work Order or MoU or Contract' to evidence the desired work experience with the government.	The Bidder should have work experience with the government in Health Insurance/ Assurance business during the last three financial years- FY 2023-24, FY 2024-25 & FY 2025-26. Self-attested copy of 'Experience Certificate' along with 'Work Order or MoU or Contract' to evidence the desired work experience with the government.
6.	Eligibility and Technical Criteria for Bidders & Bid Security	The bidder must provide self-attested copies for (i) PAN Card, (ii) GST Registration Certificate, and (iii) Income tax	The bidder must provide self-attested copies for (i) PAN Card, (ii) GST Registration Certificate, and (iii)

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	Vol-I, Page-15, Clause – 3 (3.3.8)	returns, Self-attested copies of 1) PAN Card 2) GST Registration Certificate 3) Copy of Income Tax Return filed by the bidder for three assessment years FY 2023-24, FY 2024-25 & FY 2025-26	Income tax returns, Self-attested copies of 1) PAN Card 2) GST Registration Certificate 3) Copy of Income Tax Return filed by the bidder for three assessment years AY 2024-25, AY 2025-26 & AY 2026-27
7.	Last date & time for submission (upload) of online bidding document.	13/10/2026 till 05:00 PM, on the e-Procurement Portal (https://eproc2.bihar.gov.in)	23/10/2026 till 05:00 PM, on the e-Procurement Portal (https://eproc2.bihar.gov.in)
8.	Date & Time of opening of Technical Bid	14/10/2026 at 11:00 AM on the e-Procurement Portal (https://eproc2.bihar.gov.in)	26/10/2026 at 11:00 AM on the e-Procurement Portal (https://eproc2.bihar.gov.in)

Note: -

1.Initially as per the Tender documents for ISA required valid registration certificate of IRDAI, Average Annual Turnover, Health Claims, Medical Claims, Work experience for the financial year FY 2022-23, 2023-24 & FY 2024-25 and Income tax return for the assessment year AY 2023-24, AY 2024-25 & AY 2025-26. However, after due consideration, the competent authority decided that the above-mentioned documents shall be required for the financial year FY 2023-24, 2024-25 & FY 2025-26 and Income tax return for the assessment year AY 2024-25, AY 2025-26 & AY 2026-27. This amendment shall be valid for entire document.

2. All amendments in RFP, as above are binding to all bidders.

3. Other terms and conditions of the RFP shall remain the same.

7/10/2026

Manager (Procurement)

Director (Administration)

Administrative Officer